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Facing Future Challenges in Workers' Compensation: Private Insurance– the US Example

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- History of development
- Strengths
- Weakness
- Applicability of the US model elsewhere

- From its advent in 1911, private funding of benefits was the norm for the US workers' comp system
 - Only six states established single payer government funds
- Private WC insurance became a highly standardized/uniform across states
 - Much different than other property/liability insurance in the US

- Private insurance in the US has similarity and uniformity in:
 - Insurance agreements
 - Rate classifications
 - Rate making methods
 - Experience rating
 - Reporting of claims and premium
 - Reporting proof of coverage to regulators
- This uniformity is largely due to the establishment of a national statistical agent/rate making organization

- The National Council on Compensation Insurance (NCCI) was founded in 1922
- From its founding the NCCI worked with insurance regulators for approval business practices:
 - The insurance agreement
 - How class and individual experience rates would be set
 - Rules for auditing premium and other adjustments to the insurance contract
- Originally served 10 states; now working in 40 states

- Less political involvement in administration, particularly rate making
- Strong solvency standards
 - No deficits or liability to general public
- Guaranty funds pay insurance benefits of insolvent insurers and spread the cost to other insurers
- Wide range of choice of carriers
 - Carriers differ somewhat on rate levels, underwriting, and policyholder service

- High administrative expense
 - Profit, marketing, and agent commission
- Insurance rating cycle
 - Seemingly irrational ups and downs in pricing
- No strong commitment to safety and loss control
- Mixed performance on rehabilitation and return to work

- Competitive insurance defeats the goal of universal coverage
 - Very high risk employers will not be able to find coverage, or only at “excessive” rates
- In the US, the solution to lack of availability is a government mandated market of last resort
 - Assigned risk plan
 - Risk pool
- Aggressive competition also leads to unsustainable price cutting

- Worldwide, there seems to be a very slow expansion of private insurance as the funding source for WC benefits
- In the US, the move to private insurance seems to be as a reprisal for a public system that has failed to meet stakeholder expectations or has run up large deficits

- The US system cannot be fully imitated because it requires a very expensive infrastructure
 - Rating/statistical agencies need to be authorized, regulated and funded
 - If more than one rating agency is to exist, there must be close coordination

- US system is distributed by professional insurance agents, which may not be available
- Private carriers in the US are closely regulated by:
 - State insurance departments (solvency)
 - State industrial commissions (benefit payments)

- Private insurance in the US is strongly entrenched as the delivery and financing system for WC
- Private insurance seems to cost more than publicly funded systems
- Unfunded deficits and administrative breakdowns are less widespread among private insurers
 - Unsuccessful insurers disappear from the market
- US model is not readily applicable elsewhere

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